

Participants Website Users Guide

PROFESSIONAL DEVELOPMENT

AND ACCOUNTABILITY SYSTEMS

5/2/14 Version 2014.1

escWorks[®]

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Using the Customer Website

Participants must have a user account in order to register for sessions.

To log into the system, go to the *escWorks* website at http://www.escweb.net/{customerID} and select the button that says *Sign-in*.



Creating an escWorks Account

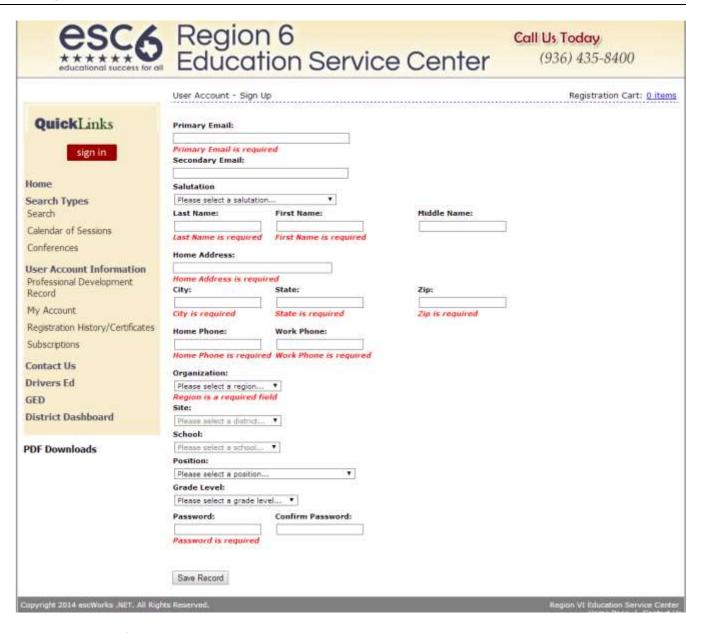
Participants must have a user account in order to register for sessions.

To create an account in the system, go to the *escWorks* website at http://www.escweb.net/{customerID} and select the link that says *Signup for a FREE account today*.

The account creation screen opens:

- Enter the data on the account creation screen
- The email address entered in the Primary Email: field will be the login for the account



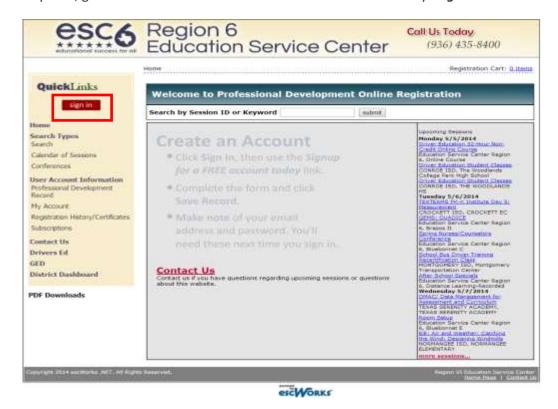


- Enter all information.
- Click the Save Record button to create the new account.
- This information can be viewed and updated at any time by clicking the **User Account** link in the QuickLinks section

Signing In to the escWorks System

Participants use their login to access their account information, register for sessions, complete session evaluations and view their registration history.

To log into the system, go to the escWorks website and select the button that says Sign-in.



The Account Sign-in page opens:



Enter the e-mail address associated with your account in the E-mail Address: field

- Enter the account password in the **Password** field
- Click the **Submit** button to sign in to the system

Password and Account Maintenance

Resetting a Password

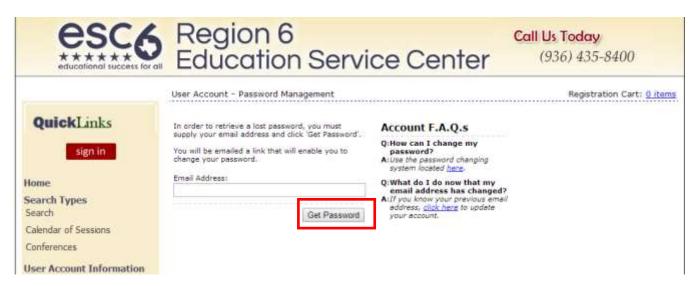
If a participant has an account in the system, but cannot remember their password, they can use the **Forgot Password** link to reset their password.

The Forgotten password link is located on the Account Sign In page.



Select "Click here" next to: If you have forgotten your password

The Password Management screen opens:



Enter the email address for the account and click Get Password

• An email containing information on resetting the password is sent to the email address provided **Note**: this email is sent from messenger@esclive.net

Changing a Password

If a participant already has an account in the system, and knows their current their password, they can use the **Change your password** link to set a new password for their account or the **Update your email address** link to change the email address associated with their account.

To change a current password:

- Click the **Sign In** button
- Enter the email address and password in the correct fields
- Once logged in, select the User Account link from the main menu bar



• Click on the Change Password link at the top of the page

The Change Password window opens:



Enter the email address assigned to the account in the Email Address field

- Enter the current password in the **Current Password** field
- Enter the new password in the **New Password** field
- Confirm the new password in the **Confirm New Password** field
- Click the Change Password button to save the new password

Changing Email Address (Login)

If an email address has changed follow these step to change it on the user's account:

- Click the Sign In button
- Enter the email address and password in the correct fields
- Select the *User Account* link from the main menu bar
- Click on the *Change primary email address* link at top of the User Account page
- The Email Management window opens:



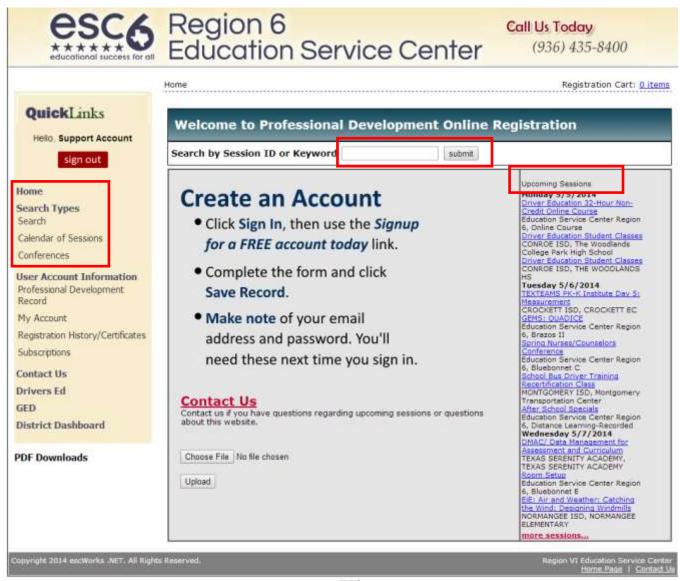
- Enter the New email address in the New Email Address and Confirm New Email fields
- Click **Change Password** to change the email address
- This is now the email address that is used to log into the system

Professional Development Sessions

There are several different tools in the participant website that may be used to locate the Professional Development Sessions scheduled in the system. The *escWorks* home page advertises the upcoming sessions on the right hand side of the home screen. The participants may also choose to Search for sessions, or view the Calendar of Events in order to locate a session they would like to register for.

For convenience, a Session ID can be entered directly into the *Already know the Session ID?* search area to be directed to the registration page for that session.

To search for sessions or to view the Calendar of Events, click on the appropriate link in main menu bar.





Search Sessions

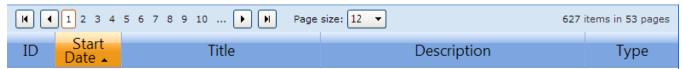
Sessions can be located by using the Search feature to search by session title, session id, dates, audiences, subjects, or keywords.

The **Search** locates all sessions which include all or part of the search criteria selected. For example: If a search is performed using the word "Student" the results will include any session with "Student" in the title, description, audience, or keyword.



To search for Sessions:

- Enter all or part of a session title, session id, audiences, subjects, or keywords in the search field
- Use the checkboxes below the search field to narrow down your search results to sessions that are Face to Face, Online, Free or offered on the Weekend. Multiple check boxes may be selected
- Click the Search button to run the search
 Use the search navigation to move from page to page, or use Page Size drop down menu to increase the number of items displayed on the page
- The column titles in the Search window may be used to sort the search results. Click on any column title to change the sort order of the search results. For example, clicking on the Title column will display the search items in alphabetical order by the Session Title.



Calendar of Sessions

The Calendar of Sessions link displays the scheduled sessions in a calendar format. Participants can click on a title to view additional session information and register for the session.

Click on the *More* link to see additional sessions scheduled for the day.



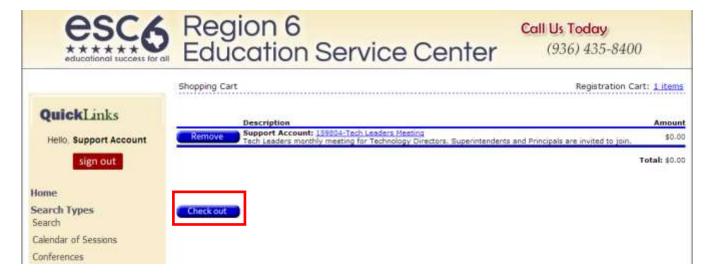
- Use the drop down boxes to select a different month or year and click **Go**.
- Use the *Previous* button to go back to the previous month. Use the *Next* button to see the sessions
 offered in the upcoming months.

Registering for a Session

Once the participant locates a session they would like to register for, they may select the *Register* button.



The Shopping Cart will then be displayed.



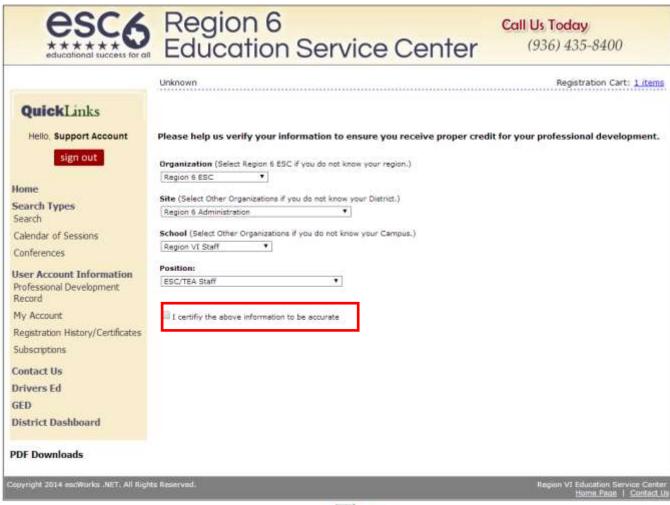
- If this selection was added in error click the *Remove* button to delete it from the shopping cart
- Click the *Checkou*t button to continue to the payment screens

Note: At this point, the participant will be asked to log into the system if they have not already done so

In order to keep user accounts as up to date as possible, the user is prompted to confirm their current location, specifying organization, district and campus. The Continue button does not appear until the user checks the box stating "I certify the above information to be accurate".



If there is a charge for this session, the participant is asked to provide payment information on the payment screen.



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Click I Certify to continue the registration



• Click Continue to complete the registration



The following screen displays the registration confirmation:

Thank you for your registration

You have been registered for:

Title
Session ID Start Date
Location

Tech Leaders Meeting 159804 5/9/2014 8:30 AM Education Service Center Region 6, Bluebonnet C

You may visit your Registration History to print a confirmation page for each session for which you are registered.

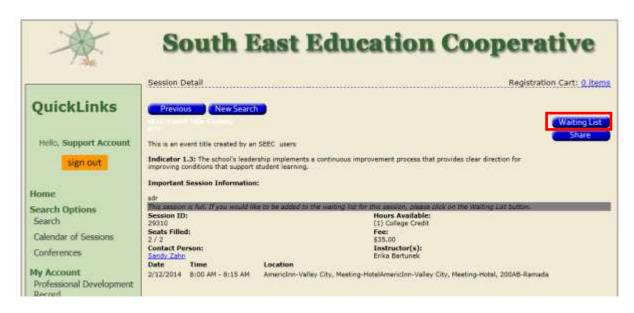
If you are paying by check, money order, or purchase order please include the payment voucher with your payment. You can download the payment voucher by clicking here

- Click on the Registration History link to go to the Registration History page
- Click on the calendar icon to download the session information to your Outlook calendar
- The participant receives a confirmation email similar to the this, including the outlook calendar item as well:



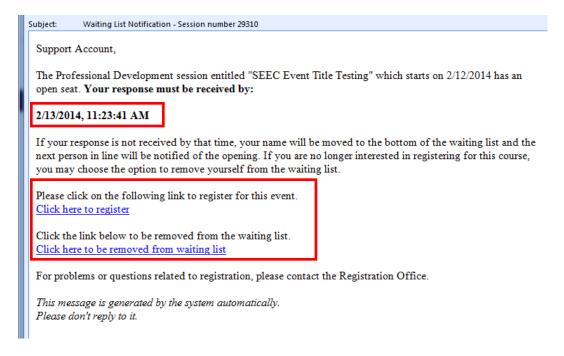
Signing Up for the Session Waitlist

Once a session has reached the registration limit, participants may place themselves on the Waiting List for that session in the registration section of the system (if the session creator set the option to allow a waiting list). The Register button is no longer displayed, and a Waiting List button appears.



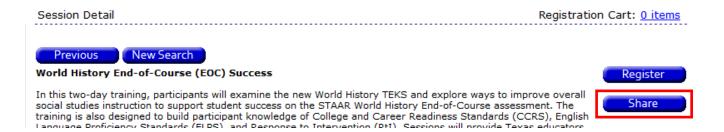
Participants may manage placement on waiting lists in the Registration History area. See section titled "Managing the Waiting List Options".

If space becomes available in the session, the user is notified of the availability via email. If they do not register for the session within the time limit specified on the email, the next person on that session's Waiting List is notified that space is available.

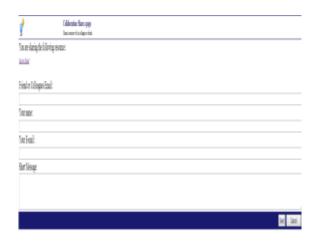


Sharing a Session

When viewing the session detail page, the *Share* button can be used to email information about the session to someone else.



Click on the *Share* button to email a friend the session information
 The following window opens:



- Enter the email address of the friend or colleague
- Enter your name and email address
- Enter a message to the friend or colleague in the short message box.
- Click Send

Note: Clicking cancel causes the system to not send the email.

My Account escWorks[®]

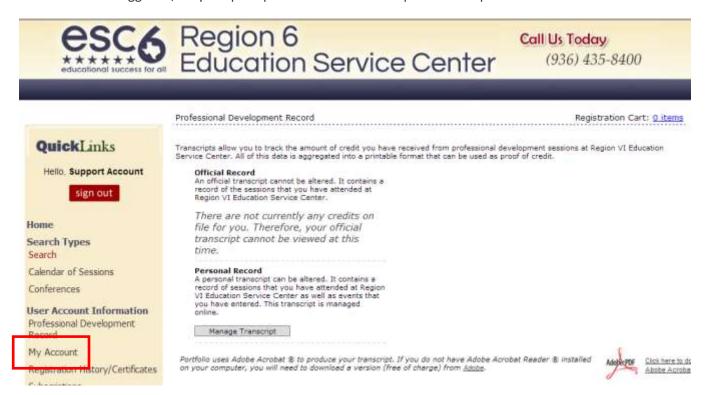
My Account

Professional Development Record

The *escWorks Professional Development Record* allows the user to track the amount of credit received from attending professional development events.

In the QuickLinks section, click *Professional Development Record* under the *My Account* section of the main menu bar.

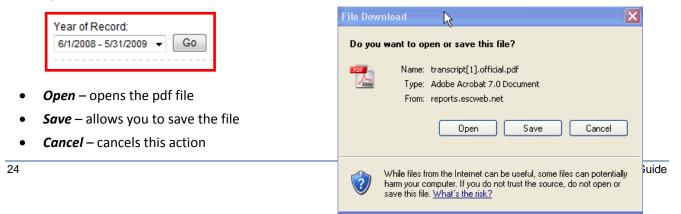
If the user is not logged in, they are prompted for username and password to proceed.



Official Professional Development Record

The Official Professional Development Record displays all of the credits received from professional development sessions. This record may not be modified.

Select the Year of Record desired from the dropdown box and click Go. The File Download window opens.



escWorks[®] My Account

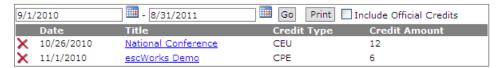
Personal Professional Development Record

The Personal Record tool is used to track sessions or meetings attended outside of Region 18 ESC. To enter a Session in the Personal Record tool:

Click the Manage Transcript button.



- Enter the title of the outside meeting/session
- Select the date from the calendar icon
- Select the appropriate credit type from the dropdown
- Enter in a credit name if credit type of other was selected
- Enter the amount of Credit Earned
- Click Add Credit
- The entry displays in the log below:



To delete an entry:

- Click the red **X** next to the entry you would like to delete.
- Click **OK** when prompted "Are you sure you want to delete this credit?"
- Date Range enter a date range and select Go to see only those entries for that date range.
- Print Click the **Print** button to print the entries listed.
- Include Official Credits Check this box to view a list of all of the personal and official credits in one list.

Registration History

Each customer has the ability to view upcoming or past events and change their registration information online as well as print confirmations for any registered event.

- Click the Registration/Certificate link under User Account in the main menu
- By default, the Upcoming Sessions tab is displayed showing sessions for which the user is registered
- Click the Past Sessions tab to display sessions already attended

Select Waiting List to review status for sessions for which you are on the waiting list



Use the Upcoming Sessions page to:

- View Current Registrations
- Change a current registrations
- Cancel a session registration
- Print another copy of the Confirmation email

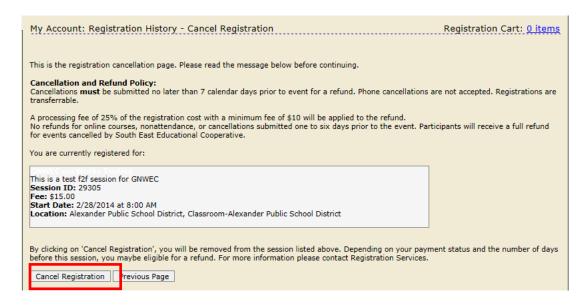
To change a registration, click the Change Registration link. If there are any sessions scheduled for the same class, they appear on the right. Select the radio button to choose the session, and click **Change Registration** to be moved out of the current class and into the selected one.

To cancel a registration, click on the Cancel Registration link



The cancel registration page opens

escWorks[®] My Account



- Click Cancel Registration to verify the cancelation
- Click OK to be removed from this session
- The Cancelation Confirmation displays



An email notification is sent confirming the session cancellation

Evaluations

Once a participant has been marked attended for an event, the *Evaluation* link displays in the Past Sessions section of the Registration History.



• Click on the **Evaluation** link to complete the evaluation.

The Evaluation link displays in the Past Sessions registration history page for 30 days after the session attendance is taken.

My Account escWorks®

Managing Waiting List

The Waiting List screen in the Registration History displays the list of sessions for which you have selected to be added to the waiting list.

To view the sessions for which you are currently on the waiting list:

- Click on the Registration\Certificates link under User Account
- Click the Waiting List tab

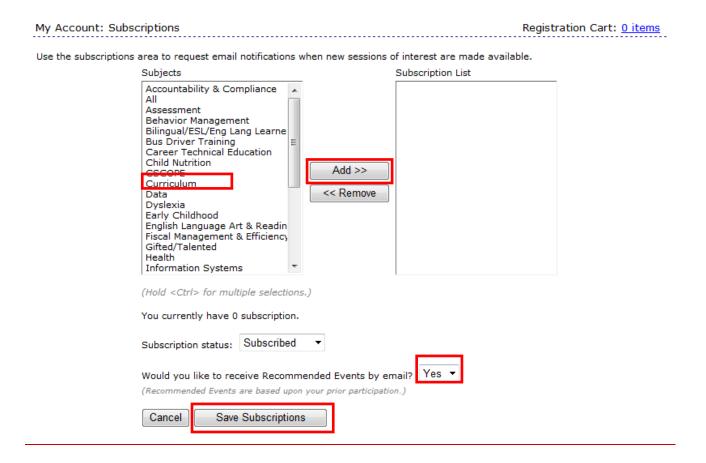


• Click on the *Remove from Waiting List link* to remove yourself from the waiting list for this session.

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Subscriptions

The subscriptions area allows users to select to receive email notifications when sessions that cover their subjects of interest become open for registration.



- Select the Subjects of sessions to receive notifications about from the list by clicking on the subject
- Note: Select multiple subjects by holding < Ctrl > for each subject selected
- Once the Subjects are selected, click the Add button to move them to the Subscription List
- Click Save Subscriptions

The participant receives an email when sessions in the subscription list are open for registration.

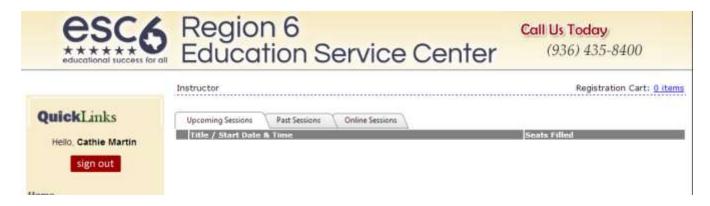
- To remove a subscription, select the subject from the subscription list and click the Remove button
- Click Save Subscriptions
- On this screen, the participant also has a choice to receive recommended events by email. When Yes is
 chosen, the participant receives emails about recommended events based on the events they have
 taken in the past.

Instructor Link escWorks[®]

Instructor Link

The *Instructor* Link displays for those accounts identified as an Instructor in escWorks.

The *Instructor* Link allows for Instructors to access information about their sessions. The Instructor area contains sign in sheets, the ability to email session participants, and sessions enrollment numbers, and give the ability for the instructors to mark attendance for their session.



Instructor Sign-in Sheets



- Print a sign in sheet by clicking the **Sign-In Sheet** icon for the event
- Select to either open or save the pdf file
- Select File and Print to print the sign in sheet



Instructor Email

• Email the participants by clicking on the *Email Manager* icon for the event



The following window opens:

escWorks[®] Instructor Link



- Select the check boxes next to the participant's names that you want to send the email to (or choose the **select all** link)
- Enter a Subject line
- Enter Comments
- Click Send

Note: The email is sent to the participants from messenger@esclive.net and may be blocked by the participants email manager. Therefore, an alternative option would be to copy and paste the email addresses into your email system. This way the email comes directly from the Instructor and attachments can easily be added.

District Dashboard

The District Dashboard was designed to provide the user with a personalized overview of your district's activities. This link appears for those users who have been given authority only.

Select the *District Dashboard* link located on the left hand side of the screen

