

Pleasanton Unified School District



PRESS RELEASE
For Immediate Release
October 22, 2012

Contact: Parvin Ahmadi, Superintendent
Pleasanton Unified School District
Telephone: 925-462-5500
Fax: 925-484-3591
Email Address: pahmadi@pleasantonusd.net

PUSD NEW EMAIL SERVICE

Pleasanton, California– The FirstClass email system used by the Pleasanton Unified School District went down last week. A critical piece of hardware experienced a hard failure. Data recovery specialists continue to work on the hardware.

Given the most recent update from the data recovery specialists, we have chosen to move away from the current email system. The District's original plan was to migrate our FirstClass email system to Google Email after the start of the new calendar year. This event has presented us with the opportunity to move to Google email on a shortened timeline.

Effective Monday, October 22, 2012, our District is transitioning to the Google hosted email service with the domain name: **pleasantonusd.net**. Our Technology Team has set up all employees with a District Gmail account. If the previous contact for Jane Doe was jdoe@pleasanton.k12.ca.us, it will now be jdoe@pleasantonusd.net.

In addition, our Technology Team will route email from the **pleasanton.k12.ca.us** domain name to the **pleasantonusd.net** domain name. In other words, any and all email messages sent by parents or the public to a **pleasanton.k12.ca.us** email address will be automatically routed to that employee's new **pleasantonusd.net** email address.

Please note that given the immediacy of these changes, it may take some time for our employees to become acclimated to the new email system. If you have contacted a teacher or administrator via email and have not received a timely response, please contact that person by phone. If you need immediate assistance, please contact the school office or the district office by phone. We appreciate your patience during this time.

SCHOOL/SITE	PHONE NUMBER
Alisal Elementary	426-4200
Amador Valley High	461-6100
Donlon Elementary	426-4220
Fairlands Elementary	426-4210
Foothill High	461-6600
Hart Middle school	426-3102
Harvest Park Middle School	426-4444
Hearst Elementary	426-3772
Horizon HS program	426-4275
Lydiksen Elementary	426-4421
Mohr Elementary	426-4256
Pleasanton Middle School	426-4390
Valley View Elementary	426-4230
Village Continuation HS	426-4260
Vintage Hills Elementary	426-4240
Walnut Grove Elementary	426-4250
District Office	462-5500